



# Provider Newsflash

## May 2016

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### Horizon Care@Home Program

### Advanced Wound Care Product Coverage Changes

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#### **Purpose of this communication**

The purpose of this communication is to notify providers about Advanced Wound Care Products that may now be covered under the Horizon Care@Home Program for fully insured members, to review the products and services that remain excluded from the plan and to inform you about our Town Hall session that covers this topic and other updates.

#### **Reference Documents (Found on Provider Portal under the Horizon & Product and Services Education Section)**

- Allowed Wound Supplies
- Excluded Wound Supplies

▼ **Products and Services**

▶ **Allowed Wound Supplies**

▶ **Excluded Wound Supplies**

#### **What do providers need to know?**

1. Certain Advanced Wound Care products have been removed from the Horizon Care@Home Program Plan General Exclusion list for fully insured commercial members. This means they may now be considered a “covered” supply for this group of members. These supplies were already covered for the self-insured and Medicare Advantage members. “Covered” supplies are subject to benefit eligibility/conditions.
2. The effective date of this change is May 9, 2016.
3. The Advanced Wound Care products that may now be “covered” are identified on the Advanced Wound Care Product List and is available on the CareCentrix Provider Portal under the Horizon Education Center in Products and Services.



4. The Products and Services that continue to be “non-covered” for certain Horizon Care@Home members are identified within Plan General Exclusion Product List which is posted on the CareCentrix Provider Portal under the Horizon Education Center in Products and Services

### **What do providers need to do?**

1. Review the enclosed Advanced Wound Care Product list to determine if these items are in your contract. If they are not in your contract and you wish to provide them, please notify your provider management representative who can assist with adding them.
2. Check eligibility and benefits to verify patient specific coverage for all service requests.
3. Contact your CareCentrix Provider Management representative with any questions you may have.
4. Check the CareCentrix Provider Portal at [www.carecentrixportal.com](http://www.carecentrixportal.com) for information about upcoming town halls.
5. Attend CareCentrix town halls to learn more about this change and updates.

**Thank you for your attention to this Provider Newsflash**