



Provider NewsFlash

October 2014

Explanation of Payment (EOP) and Electronic Remittance Advice (ERA)

Purpose of this communication

- To inform providers that CareCentrix EOPs and ERAs will utilize industry standard ANSI codes (Claim Adjustment Reason Codes (CARC) and Remittance Advice Remark Codes (RARC)).

What do I need to do?

- Review the E-Learning Modules and Frequently Asked Question document posted in the education section on our Provider Portal.

Is there anything else I need to know?

- For additional resources on Remittance Advice Remark Codes (RARC) and Claim Adjustment Reason Codes (CARC), please reference the following:
 - CARC: <http://www.wpc-edi.com/reference/codelists/healthcare/claim-adjustment-reason-codes/>
 - RARC: <http://www.wpc-edi.com/reference/codelists/healthcare/remittance-advice-remark-codes/>

Thank you in advance for your cooperation and continued partnership.

If you have any questions, please reach out to your Provider Operations Coordinator for assistance.