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**Update: Revised BlueCard Process**

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**Purpose of this communication**

To announce that the revised BlueCard process will be implemented in early February 2015. In preparation for this change, CareCentrix will offer extensive provider training to all FL network providers beginning on January 8<sup>th</sup>, 2015.

**What do I need to do?**

- Until the revised BlueCard process is implemented in February 2015, providers should continue to submit authorization requests for BlueCard patients to CareCentrix. Providers should not outreach directly to the patient's home plan for authorizations until the revised BlueCard process is implemented. Until then, CareCentrix will determine if authorization from the home plan is required and, if authorization is required, CareCentrix will request the authorization from the home plan.
- Providers should continue to submit BlueCard patient claims to CareCentrix both now and once the revised BlueCard process is implemented. Please remember that your claim may be denied if the required authorization has not been obtained from CareCentrix.
- Providers should complete the CareCentrix BlueCard eLearning training module no later than Friday, January 30<sup>th</sup>. This eLearning course will be posted to the Provider Portal on January 8<sup>th</sup> under the Provider Education Section.

**Is there anything else I need to know?**

- Check the CareCentrix Provider Portal frequently, under the Provider Education and Newsflash sections, for additional information.
- We will provide you with advance notice of the exact effective date for the revised BlueCard process.

**Thank you in advance for your cooperation and continued partnership.**

**If you have any questions, please reach out to your assigned provider operations coordinator for assistance.**