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**Horizon Member Transition**

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**Purpose of this communication**

To inform network providers of the upcoming member transition program known as TransApp which will be available to help transition Horizon members to CareCentrix beginning May 26, 2015.

**What do I need to know?**

- TransApp was developed to support the transition to CareCentrix and continuity of care for Horizon members who will continue on service with a provider on or after July 1, 2015.
- TransApp also helps ensure that providers receive timely authorizations during the transition period.
- A Provider Operations representative will reach out to you once you have been activated in TransApp and may begin registering patients. It is imperative that you begin registration only after receiving this communication.
- Throughout May and June, CareCentrix Provider Operations will be contacting providers to schedule TransApp training with CareCentrix.
- In addition to the scheduled trainings, all training materials will be made available on the CareCentrix Provider Portal ([www.carecentrixportal.com](http://www.carecentrixportal.com)) to help reinforce the training overviews.

**What do I need to do?**

- Provider Portal administrators are encouraged to register any additional portal users in preparation for the May 26<sup>th</sup> availability of TransApp.
- Once you receive notification to do so, providers will be required to promptly register with TransApp those Horizon members who are on service and are expected to be on service on or after July 1, 2015. This will help ensure timely receipt of authorizations and avoid member disruption.

**Thank you in advance for your cooperation and continued partnership.**

**If you have any questions, please reach out to your assigned Provider Operations contact for assistance.**