



# Provider Newsflash

## March 2016

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### Private Duty Nursing Procedural Changes for the Horizon Care@Home Program

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#### **PURPOSE OF THIS COMMUNICATION**

The purpose of this communication is to notify our providers on the procedural updates to Private Duty Nursing (PDN) claims process for the Horizon Care@Home Program:

- Service Authorization Form (SAF)
- Claim Submission Requirements
- Town Hall Sessions

#### **WHAT I NEED TO KNOW**

For the Horizon Blue Cross Blue Shield of New Jersey Individual and Small Employer (ISE) Health Care Reform (HCR) groups, PDN was offered as part of the Home Health Care benefit effective January 1, 2014.

Procedural changes have been implemented to facilitate the claim process effective March 14, 2016

#### **1. PDN Benefits –**

- a. For ISE HCR groups – PDN is covered\* under the Home Health Care benefit.
- b. For all other groups – PDN is covered\* under the Supplemental benefit.

**\*Note:** “Covered” is subject to limits/conditions.

#### **2. Service Authorization Form (SAF) –**

- a. You should expect to receive one of the two messages below on new SAFs:
  - For ISE HCR groups: *“This Horizon BCBSNJ member is part of an ISE HCR group. Please submit your claim on an **Institutional** form.”*
  - For all other groups: *“This Horizon BCBSNJ member is a non-ISE HCR group. Please submit your claim on a **Professional** form.”*
- b. CareCentrix will be re-issuing SAFs on current authorizations for 2016 services.

#### **3. Submitted Claims –**

Claims impacted by this procedural change submitted prior to March 14, 2016 for PDN services will be adjusted accordingly. Providers are not required to resubmit these claims.



### **WHAT I NEED TO DO**

- 1.** Submit the appropriate claim form based on the SAF. Bill in the following manner:
  - a. ISE HCR members on an Institutional claim form (UB-04)
  - b. All other members on a Professional claim form (HCFA-1500)
  
- 2.** Attend the upcoming CareCentrix Town Hall session to learn more about these procedural changes.
  
- 3.** Check the CareCentrix Provider Portal at [www.carecentrixportal.com](http://www.carecentrixportal.com) for additional information regarding the town hall sessions.