



**Alert: Hurricane Jose**

**Purpose of this communication:**

To alert contracted providers in selected counties currently under tropical storm or hurricane watch about CareCentrix's operations in preparation for Hurricane Jose.

**What do I need to know?**

- CareCentrix does not expect disruption in our operations. We expect to operate with normal business hours and operations.
- All authorizations and payments will continue to be processed in accordance with plan guidelines, including all eligibility and benefit requirements.

**What do I need to do?**

- If there are any issues with providing timely care to patients, please notify CareCentrix immediately.
- Providers should follow their own disaster plans to ensure patients have appropriate access to medically necessary care.

**Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.**