



Horizon Contiguous County Rules

Purpose of this communication:

To clarify the Horizon contiguous county rules which define whether a service provided to a Horizon member should be billed to CareCentrix or the member's home plan.

What do I need to know?

- Covered services delivered to Horizon members in the State of New Jersey should be billed to CareCentrix.
- Services that are delivered to Horizon members in contiguous counties are considered out of scope for CareCentrix and should be billed to the member's home plan.
- When the place of service is not in the home, only bill CareCentrix if the provider renders services in the State of New Jersey. Orthotics and Prosthetics (O&P) providers that render services to a Horizon member in a contiguous county office location should bill the member's home plan.
- O&P supplies that are shipped to a Horizon member's home in a contiguous county should be billed to the member's home plan.
- Services provided by DME and O&P providers in their New Jersey office to Horizon members who reside in a contiguous county should be billed to CareCentrix since services were rendered in the State of New Jersey.

What do I need to do?

- To help support timely processing of claims, only submit claims to CareCentrix that are billable to CareCentrix.
- Follow the rules listed above and only bill CareCentrix for covered services rendered to Horizon members in the State of New Jersey (provided in or shipped to the member's New Jersey home or provided in the provider's New Jersey office).

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned network management representative for assistance.