



Provider Newsflash

August 2016

Horizon Blue Cross Blue Shield of New Jersey (Horizon BCBSNJ) Home Health and Private Duty Nursing Transition

Purpose of this communication

The purpose of this communication is to inform providers that, effective November 1, 2016, the management of traditional home health for Horizon BCBSNJ members (including skilled nursing, home health aide, physical, occupational and speech therapy visits) and private duty nursing (PDN) services will transition from CareCentrix to Horizon BCBSNJ.

What do I need to do?

- For services with a start date before November 1, 2016, providers should continue to submit service requests to CareCentrix.
- For services with a start date on or after November 1, 2016, providers should submit service requests to Horizon BCBSNJ
- Authorizations issued by CareCentrix for covered traditional home health and PDN services that include dates of service that extend beyond November 1, 2016 will be honored by Horizon BCBSNJ, but must be billed to Horizon BCBSNJ
- All traditional home health and PDN services for Horizon BCBSNJ members with dates of services prior to November 1, 2016 must be billed to CareCentrix.
- All traditional home health and PDN services for Horizon BCBSNJ members with dates of services on or after November 1, 2016 must be billed to Horizon BCBSNJ.

What do I need to know?

- This change does not impact Cigna members.
- If you contracted with Horizon BCBSNJ prior to July 1, 2015, Horizon will be contacting you regarding reactivating your contract. Contact Horizon BCBSNJ for additional information.
- If you did not contract with Horizon BCBSNJ prior to July 1, 2015 and you wish to join the Horizon BCBSNJ network, please contact Bridget Bocchino-Hochstuhl at 1-973-466-6905 to initiate the contracting process.
- All other questions regarding provider agreements, contracting, reimbursements rates, and policies and procedures on and after the November 1, 2016 transition should be directed to Horizon BCBSNJ.
- You should continue to follow CareCentrix Policies as outlined in your contract and the Provider Manual.



If you have any questions, please reach out to your assigned network management analyst for assistance.