

Alert: Hurricane Michael**Purpose of this communication:**

- The Governors of Florida and Alabama have declared State of Emergency due to possible storm surges and flooding following Hurricane Michael's landfall, which is expected Wednesday 10/10/2018 along Florida's West Coast and Panhandle.
- The storm will move further inland later in the week and bring rain and wind to Alabama, Georgia, South Carolina, North Carolina and Virginia.

What do I need to know?

- CareCentrix will be business as usual with normal business hours and operations.
- All authorizations and payments will continue to be processed in accordance with plan guidelines, including all eligibility and benefit requirements.
- If there are any issues with providing timely care to patients, please notify CareCentrix immediately.

What do I need to do?

- Providers should follow their own disaster plans to ensure patients have appropriate access to medically necessary care.
- If you require additional assistance, please contact CareCentrix at (800) 808-1902.

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.