



**Alert: California Wildfires**

**Purpose of this communication:**

Governor Brown Jr. has declared a State of Emergency in Solano, Napa, Sonoma and Yuba counties following the recent wildfires across the state and the high potential for increased wildfires to continue this year.

**What do I need to know?**

- CareCentrix will conduct business as usual with normal business hours and operations.
- All authorizations and payments will continue to be processed in accordance with plan guidelines, including all eligibility and benefit requirements.
- If there are any issues with providing timely care to patients, please notify CareCentrix immediately.

**What do I need to do?**

- Providers should follow their own disaster plans to ensure patients have appropriate access to medically necessary care.

**Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.**