



**Aetna Florida, Aetna Georgia & Coventry
Precertification Update**

Purpose of this communication:

- To notify contracted providers of a new requirement for home health care services lasting more than sixty (60) consecutive days for Aetna FL, Aetna GA, and Coventry Medicare Advantage members.

What do I need to know?

- As always, please register all home health care services with CareCentrix.
- Aetna now requires CareCentrix to elevate to them for Medical Necessity review requests for more than sixty (60) consecutive days of home health care services for Medicare Advantage Members.
- This requirement applies to all providers rendering home health care services for members enrolled in Aetna FL, Aetna GA and Coventry Medicare Advantage plans.
- Aetna FL, Aetna GA and Coventry health plans do not allow retrospective authorization requests.

What do I need to do?

- In order to ensure timely review and approval of your request, please make sure to include the necessary clinical information with your request.

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned network management representative for assistance.