



Purpose of this communication:

To remind providers that links to health plan medical coverage policies are available through both the Provider Manual and the Medical Coverage Policies links on the CareCentrix Provider Portal home page at www.CareCentrixPortal.com under the “For Providers” section.

CareCentrix and Sleep Management Solutions (SMS) use these medical coverage policies when completing medical necessity reviews.

What do I need to do?

Health plans update medical coverage policies on a regular basis. Please reference these links to the health plan medical coverage policies frequently (at least monthly) to become aware of any updates.

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.