

Purpose of this communication:

To notify providers that links to health plan medical coverage policies are now available on the CareCentrix Provider Portal home page at www.CareCentrixPortal.com >> “For Providers” Section >> Medical Coverage Policies. These links were already available in our Provider Manual.

CareCentrix and Sleep Management Solutions (SMS) use these medical coverage policies when completing medical necessity reviews.

What do I need to do?

Health plans update medical coverage policies on a regular basis. Please reference these links to the health plan medical coverage policies frequently (at least monthly) to become aware of any updates.

Thank you in advance for your cooperation and continued partnership. If you have any questions, please reach out to your assigned Network Management representative for assistance.